



A COMPUTER BASED X-Ray TRAINING

eagle is an innovative Computer Based Training platform, offering you a unique combination of Aviation Security expertise, extensive training experience, the latest in CBT methodologies, and state-of-the-art interactive technology.

Designed specifically for X-ray screeners, Eagle embraces every aspect of basic and recurrent training. With fully interactive exercise and testing modules Eagle optimises the learning experience by accurately simulating the working environment and exposing the trainee to a variety of threats, resulting in an in-depth understanding of the job in hand. Eagle provides a comprehensive set of courses including Introduction to Aviation Security, Basic and Recurrent X-Ray Screening, Suspicious Behaviour, Security Awareness, Cargo and General Security training for new recruits.

DEVELOPED BY AVIATION SECURITY PROFESSIONALS - FOR AVIATION SECURITY PROFESSIONALS

The uniqueness of Eagle lies in the expertise of the people behind it. Eagle was designed and developed by ICTS Europe Systems, a part of ICTS Europe, the world's leading provider of Aviation Security services, in conjunction with QinetiQ, a world leader in the field of computerised X-ray training and performance monitoring. Employing thousands of X-ray screeners in airports worldwide, ICTS Europe possesses unmatched expertise in X-ray operations. This, combined with the unique know-how of QinetiQ, makes Eagle the professional choice.

FUNCTIONALITY

- A comprehensive Basic Training Course combining interactive technology and rich multimedia
- Knowledge tests, using multi-choice questions to assess understanding of theoretical material
- Certification test, covering both theoretical knowledge and capability to detect threats concealed in passenger luggage
- Fully interactive recurrent modular training, including exercise and testing modules with Graphic User Interface that accurately simulates the X-ray machine control terminal
- Performance tests, using real bag images, to assess practical ability to determine the presence and nature of threat items in screened luggage
- Threat and innocent items library, including thousands of real bag images generated by the manufacturers of various X-ray machines'
- A user friendly Authoring Tool, which gives the System Administrator full independence and control over the entire training content, including the creation and update of courses, lessons, presentations, tests, multimedia and X-ray images
- Import and export of data and content from/to remote stations and classrooms
- Customizable training settings in line with local regulations and procedures
- Support for multilingual content (in every LTR/RTL MS-Windows-supported language)
- Reports system enabling instructors to keep track of employees' performance over time and identify training needs on an individual and group basis
- Internal messaging system

THE BENEFITS

- Reduce training down-time
- Reduce training costs
- Enhance business productivity, as staff can train during their shift, precluding the need to allocate a special time for training
- Enhances trainees' competence, as only real bag images generated by real x-ray machines are used
- Personalized learning paths that can be adapted automatically to user profiles and past performance
- Complies with current regulatory requirements
- Suitable for stand-alone workstations or LAN client-server configuration
- Affordable with purchase solutions to meet the budgetary requirements of your organisation
- 24-hour help desk support
- Localization of both the Checkpoint and the HBS X-ray Operators training packages to German, French, Italian, Greek and Thai

Eagle – The one-stop solution for all your X-ray training needs.



THE CONFIDENCE OF WORKING WITH ICTS EUROPE

For more than 25 years, ICTS Europe has been a leader in the screening and processing of passengers in an airport environment. We manage a network of over 12,000 employees that is spread across more than 100 airports on 4 continents, providing services to more than 400 airlines and processing well over 250 million passengers every year.

The breadth of our network contributes to the strength of our system and means that we have good relations with and access to many regulators. The close links between ICTS Europe Systems, the R&D arm of ICTS Europe, and our operational division make our systems very practical and efficient and ensure that they are developed to be agent - and process-oriented.

ADDITIONAL COURSES

Eagle offers a variety of security training courses designed to enhance your staff's performance and help your organisation to comply with current regulatory requirements. These include courses such as **GSAT** – General Security Awareness Training, **DetAct** – which focuses on suspicious signs in Behaviour and Appearance, **Security Agent** training and many more.

CONTACT DETAILS

For further information and to learn how Eagle can help your organisation, please contact us:

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