



Site Management Utility and Patrol System

SMU is a comprehensive security management suite that allows the definition, planning, recording and reporting of a site's security activities and incidents. It is complemented by an integrated patrol system.

It has been specifically designed to meet the needs of the security officer in the field and allows users to report incidents that occur within their location and store the information for later analysis.

BENEFITS

- Full control of security incidents
- Complete records of each day's activities
- Planning and Diaries
- Statistics
- No installation needed (Web application)
- Short set-up period
- Consistent service delivery. SMU allows you to monitor, manage and maintain a consistent performance standard across a group of staff carrying out a specific set of duties. SMU patrol software enables repeated patrols to be configured with a series of checks and assessments to be carried out by each security officer.
- Actionable information - SMU provides a rich array of actionable management information. Unlike paper based duty-tracking systems, information within SMU system is accessible and can be manipulated quickly and easily to enable improved management decisions. Moreover, unlike alternative systems, SMU combines standardised responses with visual media data to maximise the information available to decision-makers.

FUNCTIONALITY

- Set-up
 - Site structure – buildings, departments, floors, rooms, gates etc
 - Permissions
- Planning – Duty Diaries (One-offs & Reoccurrences) , Pop-up reminders

- Log Book – Activities
- Incidents – Location, Date/Time, Status, Category (Criminal/Non Criminal Offences, Non-Security Incidents), Witnesses, Police, Recipients, Follow-up, and more
- Reports and charts
- "Coyote" - Integrated Patrol System)
 - Check Point Definition
 - Remote points
 - Reports integrated into the SMU reporting
- Patrol System – to create, track and manage patrol routes using hand held devices.

CUSTOMERS

- Epsom & St. Helier NHS Trust
- Civil Aviation Authority
- London Southbank University
- European Space Agency
- Thames Valley University...and more...

HOW IT WORKS

A full web application that allows the definition, planning, recording and reporting of a site's security activities and incidents.

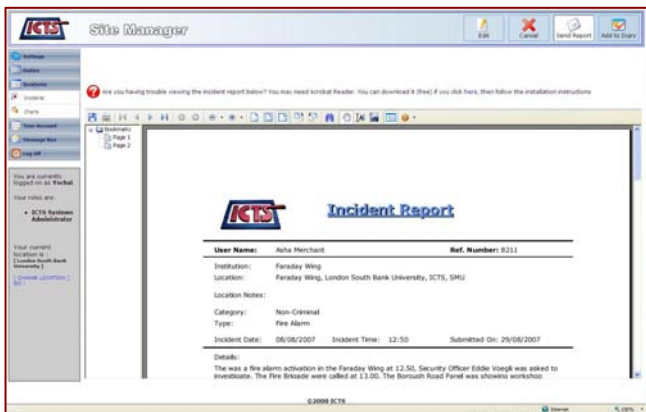
Incident Reporting

A highly customisable system for entering incident reports. The reports can be tailored to match specific needs. Some of the main features include:

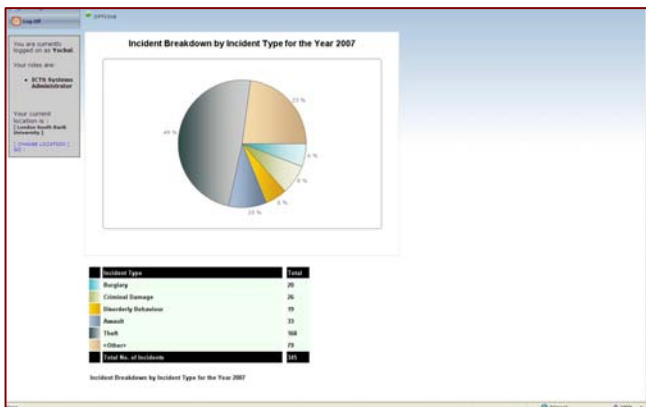
- Spell checking and required field validation to minimise the mistyping of information.
- Permission management. A sophisticated but intuitive system for assigning access permission to incident reports.
- Statistical Reports. Create complex charts and trend reports from data.



- Permission management. A sophisticated but intuitive system for assigning permission for all incident reports. You can be in control of who sees the data.



- Statistical Reports. Create complex charts and trend reports from your data.



- Provides an "outlook" like diary that shows you your daily tasks at a glance. Can also be used as a Logbook view to record onsite/offsite activity.



Online Diary/Logbook

- Provide reports for reviewing a site's activity.
- Provides an "outlook" like diary that shows daily tasks at a glance. It can also be used as a logbook to record on and off site activity.

Patrol System

The patrol module is used to create, track and manage patrol routes using hand held devices.

- Patrol points are implemented using Mifare smart tags, which are durable and inexpensive.
- In-depth reporting that enables the quick recognition of problematic areas.

Patrols and duty checks are set up within the software. Each location within a duty area can be identified using unique Mifare tags.

Security Officers are provided with a patrolling device (PDA). While carrying out duties, officers connect their PDA to location identifiers to provide absolute verification that a staff member has patrolled a particular location.

CONTACT DETAILS

For further information and to learn how SMU can help you, please contact the SMU Sales Team on:

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